



Vantage Point, L.L.C.

Organizational and Human Resource Development

The Performance Center

Conference and Training Facility

Ms. Lisa Jean Hoeft
P.O. Box 164
Heron Lake, MN 56137

Dear Lisa Jean,

Wow! What can I say about the experience you led us through this past week? I was especially impressed by the manner in which you led this experience-diverse group—never leaving behind those with little experience, while keeping those with more experience challenged and focused. Bravo!

Before I walked into your learning environment, I admit, I was concerned about using a “canned” program. What I found throughout the week is that the **achieveglobal®** system is no more canned than those that I deliver—it is just easier to find the tools that will solve a particular gap that exists in the customer’s work environment. In addition, by using this system, I will be less likely to leave out an important step. Wow²!

My only regret is that we had no time to get together outside of class. I hope that I can remedy in the future. Thank you for your enthusiasm, your creativity and your unabashed passion for **achieveglobal®**.

Sincerely,



Susan Hunt

CC: Phyllis Coleman-Mouton