



500 South Maple Street • Waconia, MN 55387-1791
952/442-2191 800/967-4620

May, 2003

I have worked with Lisa Jean Hoeft during the past years and have been very pleased with the outcome of her consulting, recommendations and presentations that she has provided at Ridgeview Medical Center. Lisa Jean recommends approaches to consider when assessing the need for education using her vast experience and knowledge. She is very professional when addressing the needs of the organization and has great follow through utilizing excellent customer service. Lisa Jean is cognizant of the need to consider our non-profit status and provides options that are financially valid for us to consider.

Lisa Jean's passion for her work is obvious through her engaging and effective presentation style. Participants share that they are energized and have learned through Lisa Jean's creative and innovative techniques. They are impressed with her ability to quickly engage the audience while creating a welcoming environment which allows them to ultimately learn the most that they can and retain it at a maximum level. Lisa Jean integrates the various adult learning styles into her presentations and customizes presentations to meet the needs of the organization.

I would highly recommend Lisa Jean Hoeft to assist with the assessment, development, facilitation and presentations to meet the needs of your organization.

A handwritten signature in blue ink that reads "Linda Livers". The signature is written in a cursive, flowing style.

Linda Livers, R.N., M.A.
Education and Development Manager
Human Resources