



CITY OF SAINT PAUL

Randy C. Kelly, Mayor

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January 25, 2005

Lisa Jean Hoeft
Learning Journey, Inc.
P.O. Box 164
Heron Lake, MN 56137

Dear Lisa Jean:

Thank you for working with the City of Saint Paul. You bring both credibility and expertise to the supervisory programs in the City.

The ratings for your sessions have been consistently a 4.9 on a scale of 1-5, with 5 being the highest. This score is the best of all of our instructors. We also had numerous comments about how the information you presented was some of the most valuable program.

Thank you again for taking time to facilitate Giving and Receiving Feedback and the Coaching sessions, along with other performance management modules. Without your knowledge, our programs would not be a success.

I'm looking forward to working with you in 2005 and developing an even better module for performance management, the City's most critical issue.

Sincerely,

Michelle LeBow
Human Resource Consultant
Office of Human Resources
City of Saint Paul