



5310 Florida Boulevard, Baton Rouge, LA 70806 • 225.216.8000

July 29, 2003

Lisa Jean Hoeft  
Learning Journey, Inc.  
P.O. Box 164  
Heron Lake, MN 56137

Dear Lisa Jean:

Thank you so very much for the excellent facilitation of the AchieveGlobal certification training. We had high expectations of you as the facilitator for our superb team of professionals who participated in your training sessions. You lived up to these expectations; you went far beyond. Bravo to you on a job well done!

All of the participants spoke about your excellent skills and depth of experience and knowledge of Achieveglobal. You did not just talk about how to facilitate; you showed them very practical and realistic steps on how to handle a variety of situations. Those who were experienced facilitators remarked that you challenged them to totally be engaged. It is truly clear that you are one of the best AchieveGlobal consultants!

We embrace the following comments from one of the members of our staff, David West.


**"Lisa Jean was just awesome. I have been training for about ten years now, and I have to admit that I spent the entire time taking notes on Lisa Jean's style and technique! It has been a very long time since I have been around a professional trainer of this quality who not only practices what they preach, but also loves what they are doing as much as Lisa Jean."**

We extend our thanks to you for giving our AchieveGlobal Network Partners the certification and the most wonderful experience. You are appreciated.

Sincerely,

  
Phyllis Coleman Mouton

  
Dale Andrews

  
Sandra Ike

  
David West

Cc: Robin McLean, Achieveglobal