

Monday, February 10, 2003

To Whom It May Concern:

I am sending this letter to tell you of the outstanding experience I had during a five-day training of trainers working with Lisa Jean Hoeft.

Lisa Jean was being certified to be a Master Trainer in two product lines of AchieveGlobal. One being 'Learning to Lead' and the other 'The Service Difference'. During the five days she was doing instructing, delivery and consulting with participants in the workshop. She was absolutely outstanding in all three categories. She was motivating, gave feedback clearly, highly organized & a whole lot of fun. These, plus others qualities put her in a category of its own in my twenty year experience of working with AG products and Master Trainers.

If you need further information about her facilitation attributes, do not hesitate to give me a call.

Sincerely,

Mel Lee

Training Performance Consultant

AchieveGlobal

2427 SW Montgomery Drive

Portland, OR 97201

503-223-3200

