Trust is a key ingredient of employee engagement and loyalty, yet it’s easy for leaders to inadvertently fall into trust traps. Because of the crucial link between trust and business success, leaders must realize the power of trust as a business tool. In this course, leaders learn how to avoid the trust traps and take action to create an environment in which people take risks, identify and solve problems, and work together to create and sustain high levels of trust.

DO YOU FACE ANY OF THESE ISSUES?
- Are employees distrustful of their leaders?
- Do trust issues surface across departments, negatively effecting teamwork and productivity?
- Are leaders aware of the untrustworthy behaviors they are exhibiting?
- Do your leaders know how to build or regain trust?

PERFORMANCE OBJECTIVES
Helps leaders:
- Improve business results by establishing, enhancing, or repairing trust in the workplace.
- Increase teamwork and collaboration by creating a high-trust work environment.
- Repair relationships where lack of trust is negatively affecting job performance.
- Build trust through a foundation of open communication.

PRIMARY COMPETENCY DEVELOPED
- Building Trust

SECONDARY COMPETENCIES DEVELOPED
- Building a Successful Team
- Communication
- Inspiring Others
- Integrity
- Leading Through Vision and Values